Grow your skillset and improve the workflow

Our Logpoint User and Administrator Training has long been popular with both new and existing users who want to grow their skillset and acquire improved routines for working with or administrating the solution on a daily basis.

Training Setup

Throughout a two-day training session – or five days if completing both user, administrator and Director training – a LogPoint Certified Expert will display the features of the solution, look into real-world use cases, highlight performance considerations and teach how all the various blocks can be combined.

The main focus will include facilitation of knowledge exchange between participants, as our experience confirms that to be an excellent technique for acquiring familiarity with the solution. Also, emphasis throughout the training will be on ensuring that the course is conducted to accommodate the levels and requests of individual participants.

Educational Focus

PLANNING – Enables you to plan the implementation and allocate required resources for the deployment process. You will learn to design reports, alerts and dashboards to best suit your Business design requirements.

MANAGING – Allows you to allocate the essential resources to manage your implementation process, and administer the solution once deployed, ensuring it remains updated and relevant on a continuous basis.

EVALUATING – Empowers you to evaluate your installation and analyze if it is providing the value needed to meet your organizational KPIs, or if adjustments are needed based on reevaluated business requirements.
Areas Covered

The training sessions may be adjusted to cater to the requests of larger groups of participants such as several participants from the same organization.

Overall, we will cover general activities, such as introductions and an overview of SIEM and LogPoint. Each training section is followed by hands-on exercises in a training environment.

LogPoint User Training (2 days)
- LogPoint User Introduction
- LogPoint Help Center
- Lab Environment
- Dashboards
- Simple Search
  - Word/Phrase
- Search
  - Key-Value
  - Labels
  - Aggregation
  - Macros
  - Joins
  - Lists
- Enrichment
- Search Views
- Search Templates
- Reporting
- Alerting
- LogPoint UEBA

LogPoint Administrator Training (2 days)
- LogPoint Administrator Introduction
- Lab Environment
- LogPoint Server Setup
  - License
  - Update
  - Server Settings
  - Profile Settings
- LogPoint Help Center
- LogPoint Configuration
  - Applications
  - Repos
  - Routing Policies
  - Normalization Policies
  - Enrichment Sources
  - Enrichment Policies
  - Processing Policies
  - Log Collection Policies
  - Device Groups
  - Devices
- Device Integration
  - Integrate Windows (LPA)
  - Integrate Linux (rsyslog)
- User Administration
  - Permission Groups
  - User Groups
  - User
  - Incident User Groups
  - Data Privacy Groups
- LogPoint UEBA
  - Requirements
  - Baselining and Scoring
  - Input and Output
  - Licensing
- Backup and Restore
- Snapshots
- Troubleshooting

LogPoint Director Training (1 day)
- LogPoint Introduction
- Director Platform
- Preparing Director and Search Master
- Connecting LogPoint to Director
- Subscription and Impersonation using LPSM
- Deploying and Managing the LogPoint Director Setup using LPSM
- Authentication
  - Mechanisms in Director Console
- Monitoring and Administering the Fabric-enabled LogPoints using Director Console

Participating in LogPoint’s training has given me new insights on the functionality of the solution. I am now more aware of best practices and small tweaks, which can make a huge difference and can assist me in implementation and operational efforts. Furthermore, the knowledge shared and obtained by engaging with other training participants has not only provided me with use-case examples but also a network of other LogPoint users, which I can consult if I need a second opinion.

– Johan Aagaard, Senior Security Advisor
Who should participate?

IT and Information Security Professionals, such as Consultants, Auditors, Managers, Engineers and Administrators.

All participants stand to gain valuable insight on how to implement, configure, and fine-tune SIEM technology. This enables the participants to automate processes, create compliance reports and documentation and reduce false positives by monitoring, identifying, documenting, and responding to security threats in a more effective way.

Prerequisites
- Work station, desktop or laptop computer
- Remote desktop with NLA (Network Level Authentication)
- The ability to read PDF, PowerPoint, Word and Excel documents
- Chrome, Firefox or Safari browser

Training Details
The LogPoint Training take place on several occasions throughout the year at different European locations. It is comprised of a virtual lab and supporting materials where the training is delivered in a friendly and somewhat technical workshop style. The training sessions accommodate maximum 10 participants. The training will be facilitated by a LogPoint expert and is usually conducted in English, French or German to suit a multilingual audience.

Want to Know More?
We have a proven track record of training customers and partners to ensure they reap the benefits of their LogPoint implementation. Do you want to know more about which of our training tracks that are right for you? Please contact us for more information.

Bespoke Training
We also offer customized training for organizations which focus solely on your organizational needs and deployment. Based on experience, we can recommend a tailored agenda to suit your exact needs.

For more information, visit logpoint.com
Email: training@logpoint.com

Top 6 Take Aways

1. Introduction to LogPoint tailored to suit the needs of the individual participants
2. Best-practices when working with the solution
3. Use-case examples from other organizations
4. Networking with other LogPoint users and exchange input
5. Input on how to manage your own or your customer’s installation
6. Official LogPoint Training Certificate for each module